

Q: What are lifetime system enhancements?

These system enhancements add a little sizzle to your heating and cooling equipment. They make your HVAC system operate more efficiently and add extra comfort to your home. Plus, they improve your indoor air quality.

Here are a few lifetime enhancements we offer through our maintenance plans:

- DUST FREE® UV Lightstick® Plus
As low as \$60.40/month*
- DUST FREE® ACTIVE AIR PURIFIER
As low as \$166/month*

**Discounted price for Elite members using Greensky Financing. Six months of no interest financing available through Greensky on repairs and lifetime system enhancements over \$250. Cannot use financing towards the cost of membership.*

Q: Do I need to schedule maintenance to keep my warranty valid?

The short answer is yes. Even extended warranties require proof of maintenance.



Q: How do I know if my HVAC system is sized correctly?

Buy a system too large for your home, and it will cycle frequently. A system too small for your home will struggle to keep your home comfortable. In either case, you will pay more in energy bills than necessary.

Heating and cooling systems need to fit your home like a glove. Our certified technicians will take accurate load measurements to ensure your system fits the square footage and design of your home.

Q: What are the new refrigerant standards for AC units?

Was your central air conditioner installed before 2010? If so, it likely uses a refrigerant called R-22.

In 2020, the United States phased out the R-22 because of environmental reasons. That means its supply is limited because only stockpiled or reclaimed R-22 is allowed for use in air conditioning units. It is costly to replace.

R-22 was replaced by another refrigerant called R-410A. The U.S. also plans to start phasing down R-410A over the next decade. But unlike R-22, R-410A will be in abundant supply for years and years to come.

What's this mean to you? Now is the perfect time to replace your aging air conditioner—especially if it was installed around 2010. There is a plentiful supply of available R-410A, and you will enjoy significant cost savings on your energy bills by upgrading to a new system.

Give us a call for a free consultation.



PROTECTION PLANS

A protection plan from Glenn Aire offers plenty of benefits at a fair price. And let's face it, our daily schedules keep us pretty busy—joining a maintenance plan leaves you with one less thing to worry over!

Each of our protection plans offer valuable perks and services based on the age of your HVAC equipment. But they all have one overriding purpose: creating a healthy home for your family to enjoy. Here are a few of the benefits you can expect:

- Lower utility costs
- Extended equipment life
- Improved efficiency
- Improved indoor air quality
- Maintain third-party extended warranty
- Maintain manufacturer part warranty
- Two multi-point inspections per contract year
- Condensate treatment tablets (\$18 value)
- Clean outdoor coil (\$72 value)
- Filter changes (cost of filters not included)



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PROTECTION PLAN

	BASIC Performance <i>Recommended for:</i> • Systems 0-2 years old	PLUS Savings and Efficiency <i>Recommended for:</i> • Systems 2-10 years old • Systems with special types of equipment	ELITE Ultimate Protection and Peace of Mind <i>Recommended for:</i> • Systems 10+ years old • Incorrectly installed systems of any age • Systems with special types of equipment	SPECIAL TYPES OF EQUIPMENT AND ADDITIONAL FEES	BASIC Performance <i>Recommended for:</i> • Systems 0-2 years old	PLUS Savings and Efficiency <i>Recommended for:</i> • Systems 2-10 years old • Systems with special types of equipment	ELITE Ultimate Protection and Peace of Mind <i>Recommended for:</i> • Systems 10+ years old • Incorrectly installed systems of any age • Systems with special types of equipment
Repair warranty* Excludes drain repairs	6 months	1 year	1 year	Electronic air cleaner	48+	One special type of equipment included	Two special types of equipment included
Discount on repairs, filters, and lifetime system enhancements	10%	15%	20%	Geothermal	60+		
Response time	Priority over non-members	24 hours	Same day	Zoning	60+		
Filter credit (per contract year)	–	\$20	\$50	Dual fuel	72+		
No overtime charges on diagnostic fee or repairs	Overtime fees apply 5 p.m.–7:30 a.m. and weekends: diagnostic fee +\$50; repairs +20%	✓	✓	Dehumidifier	72+		
Discounted diagnostic charge	–	One half price diagnostic charge per contract year	One full price diagnostic charge per contract year	Mini split (fee per system)	144+		
Annual customer loyalty credit towards down payment on new complete system	–	\$50 (\$500 max)	\$75 (\$750 max)	2 additional visits (visual inspection and filter change only)	108+		
First system monthly price with 1/2 down payment	25+	33+	44+				
Each additional system monthly price with 1/2 down payment	18+	22+	30+				



Members enjoy priority service, friendly tune-up reminders, and discounts on service calls, parts, and repairs.

Oil changes, brake inspections, and other services keep your vehicle on the road when you need it most. Apply that same strategy to your HVAC equipment.

Our protection plans give you peace of mind knowing your equipment will run efficiently when you need it most. Together, let's find a plan that fits your budget and needs.

*Repair warranty time periods will only be honored if membership is maintained. Additional fees for locations outside of primary service area.